Office of Servicemembers' Group Life Insurance





AFCPE Military Pre-Conference

Scottsdale, AZ
16 November 2009



Establishment of OSGLI

- Office of Servicemembers' Group Life Insurance (OSGLI)
- The OSGLI was established on September 29, 1965, in accordance with Title 38 Section 1966(b) as the administrative office of Group Policy G-32000
- Group Policy G-32000 is a contract between the Prudential Insurance Company of America and the Department of Veterans Affairs
- OSGLI is part of Prudential's Insurance Division and is located in Roseland, New Jersey

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Administration of the SGLI/FSGLI/TSGLI Programs

- Servicemembers' Group Life Insurance (SGLI) program
 - Public Law 89-214, effective September 29, 1965
 - The individual branches of service maintain all SGLI records
 - OSGLI's administration is limited to:
 - Death claim processing
 - Medical underwriting (for SGLI coverage increases or restorations)
- Family Servicemembers' Group Life Insurance (FSGLI) program
 - Public Law 107-14, effective November 1, 2001
 - The individual branches of service maintain all FSGLI records
 - OSGLI's administration is limited to:
 - Death claim processing
 - Medical underwriting (for FSGLI coverage increases or restorations)
- Traumatic Injury Protection under SGLI (TSGLI)
 - Public Law 109-13, effective December 1, 2005



Administration of the VGLI Program

Veterans' Group Life Insurance (VGLI) program

- Established under Public Law 93-289, effective May 24, 1974
- OSGLI administers the VGLI program
- OSGLI maintains all VGLI records
- OSGLI performs all claim processing is also handled by OSGLI



SGLV 8286 - Beneficiary Election

		Group Life Ir	nsurance El	lection and Ce	rtificate
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Payment of Death Benefits

Prudential's Alliance Account®*

- The Alliance Account offers the following features:
 - A personal interest-bearing account
 - To use the account, simply write a check
 - One check may be written for the entire amount and to close the account or checks written as needed

^{*} Open Solutions Inc. is the Service Provider of the Prudential Alliance Account Settlement Option, a contractual obligation of The Prudential Insurance Company of America, located at 751 Broad Street, Newark, NJ 07102-3777. Check clearing is provided by JPMorgan Chase Bank, N.A. and processing support is provided by First Data Payment Services (FDPS). Alliance Account balances are not insured by the Federal Deposit Insurance Corporation (FDIC). Open Solutions Inc., JPMorgan Chase Bank, N.A., and First Data Payment Services are not Prudential Financial companies.



Payment of Death Benefits (cont'd)

36 Monthly Installment Option

- If elected by the insured this option cannot be changed
- The benefit will be paid in 36-equal monthly installments
- Subsequent payments will be received the 1st of each month by check
- Direct deposit is not available, may be added in 2010

Letter of Indebtedness (LOI)

- If no guardian/conservator is to be appointed for a child, the funds will be held by our office under a LOI until the minor reaches legal age
- The funds will earn interest from the date of the insured's death to the date of distribution
- This is a holding account not a trust or bank account

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Accelerated Benefit Option (ABO)

What is the Accelerated Benefits Option?

The Accelerated Benefit Option gives terminally-ill SGLI and VGLI policyholders access to the death benefits of their policies before they die. The member may receive up to 50% of the face value of the insurance in a lump-sum payment

The amount requested will be reduced by the amount of interest that would have been earned on the policy (over nine months) had the benefit not been claimed. Therefore, the check will be less than the amount claimed

Who is Eligible to Receive Accelerated Benefits?

A member is eligible to receive an Accelerated Benefit if he/she or a covered spouse has a written prognosis from a physician of 9 months or less to live; and is mentally competent



Who Can Apply for Accelerated Benefits?

Only the insured member may apply for an Accelerated Benefit. No one else can apply on the member's behalf. In the case of a terminally ill spouse, only the member may apply for accelerated benefits

What is the Amount of Accelerated Benefit Available?

The amount of Accelerated Benefit available to a member is up to 50% of the face value of the member's insurance coverage. If a member elects less than the maximum, the amount requested must be in increments of \$5,000

What Happens to the Rest of the Insurance?

The portion of the face value of insurance which is not paid in a lump sum as an accelerated benefit is payable to the member's designated beneficiary(ies) upon his or her death. In the case of a terminally ill spouse (FSGLI), the remainder of the insurance is payable to the member upon the spouses death



TSGLI Payment Options

- TSGLI payments will be made by one of the following methods:
 - Electronic Funds Transfer (EFT): This option is available to the service member or the member's guardian or attorney-in-fact
 - Prudential's Alliance Account: This option is available only to the service member. If the member is deceased, the member's SGLI beneficiary will receive payment via the Alliance Account
 - Check: This option is available only to the service member's guardian or attorney-in-fact



Beneficiary Financial Counseling Services (BFCS)

- Free financial counseling service provided by FinancialPoint® -
 - Counselors do not sell products or work on commission
 - Toll-free 24 hours a day access
 - Located in your community
- Informational pamphlet TSGLI and SGLV/VGLI
 - Sent with benefits payment to beneficiary
 - Reminders sent for one year after payment
- Beneficiary or representative must request service
 - Financial Readiness Questionnaire mailed to beneficiary
 - FinancialPoint® creates a financial plan
 - TSGLI Recipients can request the service on the claim form
- Beneficiary has 2 years from the date of payment to take advantage of this benefit and can use the service for 2 years from requesting the service



Beneficiary Financial Counseling Services (BFCS)

Role of the Casualty Assistance Officer (CAO):

- Do not delay contacting FinancialPoint®
- You can call toll free (888) 243-7351 on behalf of the beneficiary to request a Financial Readiness Questionnaire for the beneficiary
- Follow-up with the beneficiary for completion & return to FinancialPoint®
- Remind the beneficiary that he/she can call just to ask questions